



BED & BREAKFAST

Risk Assessment – COVID-19

To ensure the safety of our guests, we have put together the following risk assessment to assure our customers that we are prepared for their arrival in accordance with **Government Health and Safety Guidelines.**

Social Distancing

- Social distancing will be maintained
- There is a maximum of two guests per room and arrivals and departure times will be staggered to ensure minimal contact
- We can operate staggered breakfast times if preferred
- BACS payment will be made available to reduce cash handling
- Westrigg will ensure that the number of those entering Westrigg will be kept to a minimum
- Guests will be asked to provide full contact details, which will be confirmed on arrival
- Guests will have the option to enjoy a picnic breakfast in their room should they wish and guests will not be permitted to use the sofas in the breakfast lounge
- The kitchen is private, please ring the bell on the hall table for attention or simply text/call Katie on 07887887681

Hygiene & Cleaning

- Guests will be asked to sanitise their hands upon entering the property
- Hand washing facilities with soap and water have been provided and are maintained in clean and hygienic condition
- Hand sanitiser can be found in your room, in the breakfast lounge and in the hall, please use accordingly
- On change over days each room will be thoroughly cleaned and all surfaces disinfected
- We will disinfect objects, surfaces that are touched regularly; particularly those of high use such as door handles, light switches, reception areas etc
- Brochures, books and guides will be removed from communal areas
- Guests rooms will not be entered during your stay. If guests require fresh towels, they can request them and they will be left in a plastic bag outside your door
- Upon leaving, guests will be asked to strip beds and place them in the plastic bags provided